SERN

General Assembly 2023

11-12 MAY 2023
Cervia

COMUNE DI CERVIA

DIGITAL TRAINERS PROJECT

Social policy in Cyprus is not officially recognized by the Central Sate as a competence of local authorities therefore we lack the necessary resources for facilitating the community. Given that, Nicosia Municipality benefits from the EU's Structural Funds, Asylum Migration & Integration funds, the EEA and Norway Grants, the Republic of Cyprus, and other funds, to develop a social and cultural infrastructure for the promotion of social inclusion and integration of immigrants to the local community and provide social services to vulnerable groups of population. For that reason, the Nicosia Municipality has introduced the Nicosia Municipality Multifunctional Foundation to design and implement its social policy.

The Multifunctional Foundation is now a leading example and a pioneer, both locally and within the EU, for the services it provides to the local community through different projects for vulnerable population.

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Workshops Digital Skills

- How to access electronically the Public Employment Services of the department of Labour (Repeated 3 times) for migrants
- 06/12/2022   Curriculum Vitae and Cover Letter
- 26/1/2023   CyberSeniors: Active ageing through ICT - Digital Skills for Senior Citizens
- 7& 9 /03/2023 Digital Marketing- Digital tools
- 4/05/2023- Digital skills workshops for people with migrant background every Thursday

smart water

smart lighting

smart environment

smart waste management

smart open data

smart info kiosks

smart safety and security

smart urban mobility

smart parking

DIGITAL TRAINERS PROJECT

- Free access to a computer lab to all the premises of the Foundation
- Free WiFi access to crowded areas in the city
- Multifunctional Organisations Staff supports the marginalised groups to fill any documents needed in Foundations premises, using our computer lab

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Mindgrate Project

Brief description of your organisation/context in which the practice was implemented

CYENS Centre of Excellence (formerly known as RISE) is the Research and Innovation Centre of Excellence in Cyprus focusing on Interactive media, Smart systems and Emerging technologies aiming to empower knowledge and technology transfer in the region. It is a joint venture between the three public universities of Cyprus - University of Cyprus, Cyprus University of Technology, and, Open University of Cyprus- , the **Municipality of Nicosia**, and two renowned international partners, the Max Planck Institute for Informatics, Germany, and, the University College London, United Kingdom.f Excellence (formerly known as RISE) is the Research and Innovation Centre of Excellence in Cyprus focusing on Interactive media, Smart systems and Emerging technologies aiming to empower knowledge and technology transfer in the region. It is a joint venture between the three public universities of Cyprus - University of Cyprus, Cyprus University of Technology, and, Open University of Cyprus- , the Municipality of Nicosia, and two renowned international partners, the Max Planck Institute for Informatics, Germany, and, the University College London, United Kingdom.

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Overview of the practice

Application design to:
Assist legal migrants, refugees and asylum seekers residing in Cyprus.

Assistance in:
- Language courses
- Administrative tasks
- Health cards
- Finding a job

Timeframe and status of the practice
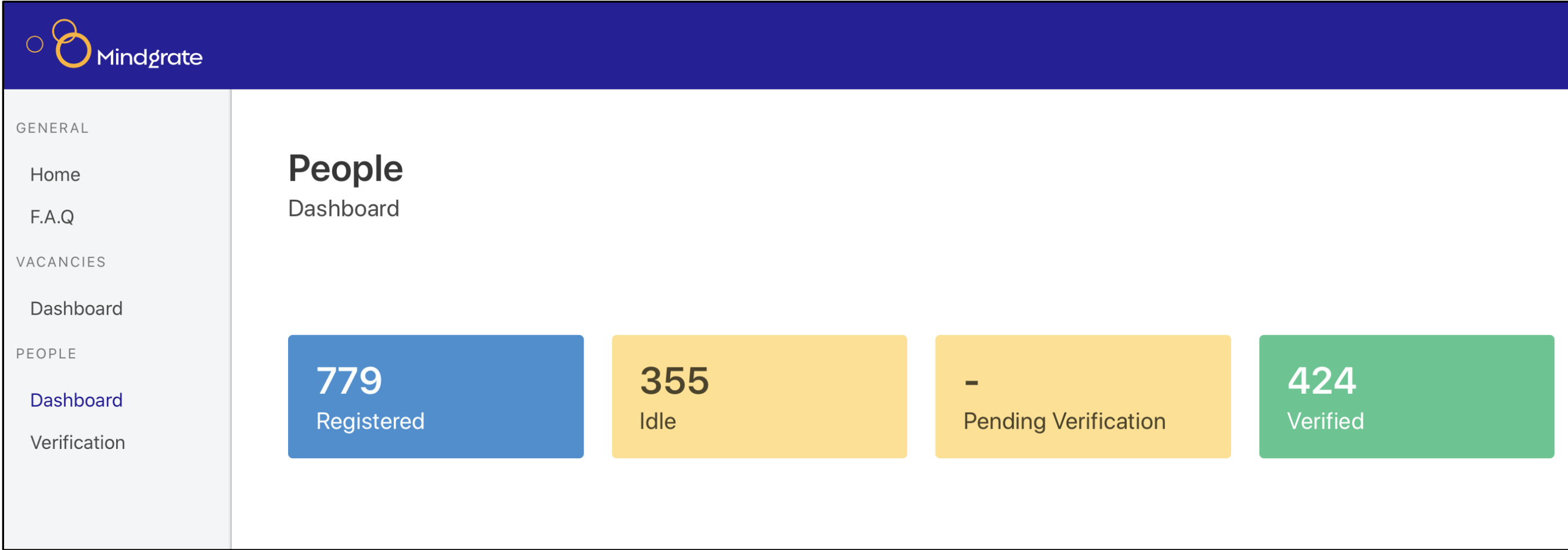## The project is currently running

Target groups
- ## Legal Migrants
- ## Refugees
- ## Asylum Seekers

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Mindgrate Project

Impact

Mindgrate

Some numbers based on our analytics platform:

Mindgrate

GENERAL
Home
F.A.Q

VACANCIES
Dashboard

PEOPLE
Dashboard
Verification

People
Dashboard

| 779 Registered | 355 Idle | - Pending Verification | 424 Verified |

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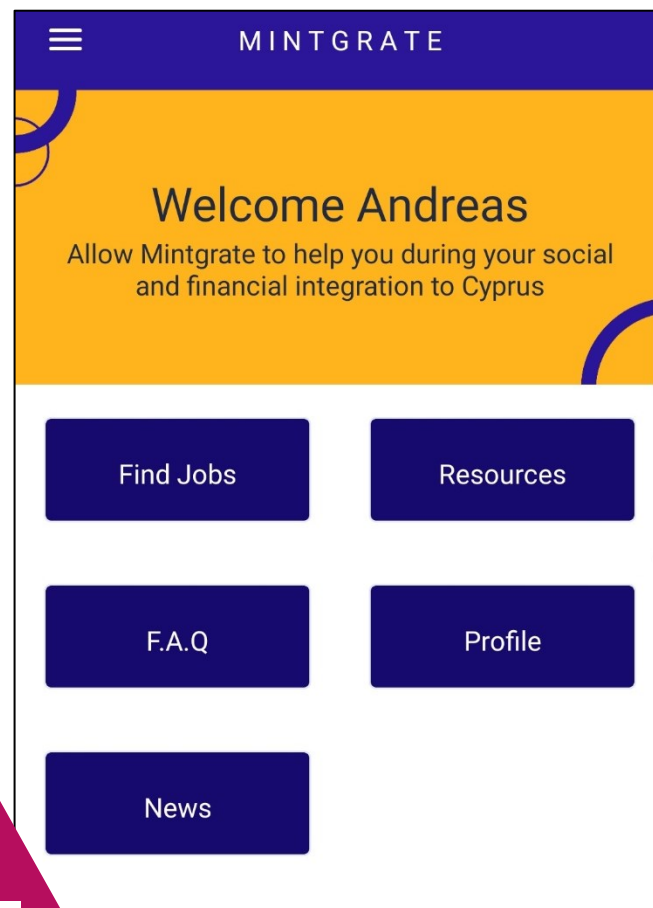**At least 20 migrants found a job through Mindgrate!**

Challenges

- It is hard for refugees and migrants to reach the job market
- Migrants do not know how to create their CVs, how to apply
- Many vacancies are in Greek
- Employers are afraid to hire migrants for legal reasons
- Employers are overwhelmed with job applications
- Access to information is limited, info is static
- Migrants do not know their rights!

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Transferability

Mindgrate Project (Next Steps)

- Clean open from closed vacancies
- Interface for employers to add vacancies
- Provide intelligent recommendations
- Standardized CV as a PDF format
- Rate employers and migrants via a peer system
- Navigation assistance to reach employers for interviews (adding bus routes and schedules)
- Assess the system

2023

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