



SERN

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Cervia**



COMUNE
DI CERVIA

DIGITAL TRAINERS PROJECT

Local Action plan on welfare technique



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Settings

Social welfare department

~1800 employees

**Elderly care, impaired groups, care sector,
social psychiatry, migrants, unemployed,
families in need,**



Overview of the practice

- **A comprehensive strategy that establishes the orientation of digital development within the Social Welfare Department of Vänersborg**
- **This strategy provides the basis for decisions and priorities within the department**
- **In connection to the strategy there is an action plan for activities that should be carried out annually**
- **The action plan is revised every year**



Started 2019 and ongoing

Primary target groups

- **employees**

Indirect target groups

- **elderly**
- **impaired groups**
- **PWIDs**
- **care recipients**
- **relatives of the users**



Action plan

- Training and implementation of different techniques and tools among staff,
- “Cognition certificates” for staff that participated in training programs regarding development psychology on how support independence among users



Examples:

- Medication robots
- Digital medicine cabinets
- “Food Happy - app”
- Digital pets
- Digital coach employed - (digital inclusion)

[Digital delaktighet | Vänersborgs kommun \(vanersborg.se\)](https://www.vanersborg.se)



Impact

Digitization contributes to more effective service to meet the increased need for care that comes with a larger number of elderly and persons in need.



- **Increased patient safety**
- **Less administration**
- **Increased autonomy among users**
- **Increased quality of services**
- **Possibilities to stay longer in your own home**
- **and much more**

Challenges

Several

- making tools user-friendly and accessible
- legal issues regarding the integrity of the users.



Transferability

Several

- **Forming a specific welfare strategy for digitization**
- **Training on the purpose with the techniques and tools is essential but also universal**
- **Best practices in use**

